

CONFERENCE

Product Showcase

PleaseReview by Ideagen

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Ideagen, a UK-based software firm, has launched its rebranded collaborative document coauthoring, review, and redaction software, Ideagen PleaseReview.

PleaseReview is software as a service providing a browser-based platform that allows a team of owners, authors, and reviewers (from 2 to 200) to work on a document from start to finish in an audit-ready environment. The main selling point of such a system is the potential to create higher quality documents on a shorter timeline.

PleaseReview enables simultaneous parallel and offline review and coauthoring by multiple participants, wherever they are located, whether internal or external to the sponsoring organization. All accepted comments and changes are automatically incorporated into the master document, removing the need to copy and paste. Collaborating within a single document provides an efficient and transparent process that can reduce costs associated with document review.

Collaborators can participate in discussion threads about edits, redact content, and navigate documents by comments or mentions. The software provides version control and a reconciliation report (available in Word, Excel, or the browser) that captures changes throughout the document's lifecycle. Owners have a dashboard for tracking the review process (see [YouTube video](#)), and they can customize the emails sent out to reviewers asking them to review a document. PleaseReview can be integrated with Veeva Vault, Oracle, Documentum, or other content management systems, and reviewers do not need to be users of those systems. For those working on a document offline, the edited document can be uploaded once the user is back online.

Features of PleaseReview include the ability to

- handle Word, Excel, PowerPoint, PDF, images, and more,
- provide secure document access anywhere, anytime from multiple devices,

- ensure full document version control,
- coauthor, edit, and review in real time,
- maintain total configurability of the permissions and capabilities of all contributors,
- have automated progress tracking and reminders,
- review documents in their original format,
- automatically capture comments, suggested changes, and discussion threads,
- control access and visibility of documents and sections,
- categorize redactions according to type,
- automatically generate justification reports,
- integrate with leading quality management systems, such as Q-Pulse,
- categorize comments for a more structured review process, and
- set up review templates to speed up review creation.

For medical communicators, perhaps the main advantages center on version control and collaborative editing and commenting. Ideagen claims an average time savings of 65% in content collaboration process, with review costs cut by 35% by reducing document collaboration time.

Author declaration and disclosures: *The authors note no commercial associations that may pose a conflict of interest in relation to this article.*

Please note that author Kelly Schrank has not used this software but attended a product information session presented at the 2023 AMWA Conference.

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